URJA Investment
Money never sleeps

Escalation Matrix Of Investor Grievance For Broking & Depository Services

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Prabhu Dayal	No-4 2nd Floor back side Park End Vikas Marg New Delhi-110092	011-65296600	prabhu.dayal@urjaglobalinvestment.com	Mon to Sat 9:30 a.m. to 5:30 p.m. (except 2nd & 4th Sat)
Head of Customer care	Rajesh Kumar Dalai	No-4 2nd Floor back side Park End Vikas Marg New Delhi-110092	9818375098	Rajesh.dalai@urjaglobalinvestment.com	Mon to Sat 9:30 a.m. to 5:30 p.m. (except 2nd & 4th Sat)
Compliance Officer	Shishir Kumar	No-4 2nd Floor back side Park End Vikas Marg New Delhi-110092	9266151444	Compliance@urjaglobalinvestment.com	Mon to Sat 9:30 a.m. to 5:30 p.m. (except 2nd & 4th Sat)
CEO	Shishir Kumar	No-4 2nd Floor back side Park End Vikas Marg New Delhi-110092	9266151444 / 9650498414	shishirkashyap@urjaglobalinvestment.com	Mon to Sat 9:30 a.m. to 5:30 p.m. (except 2nd & 4th Sat)

Note: If you do not receive a response from any of the above, please contact this email address:- grievance@urjaglobalinvestment.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.sebi.gov.in/ or Exchanges and Depositories

at :

For NSE: https://investorhelpline.nseindia.com/NICEPLUS/
For BSE: https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx

For NSDL: https://www.epass.nsdl.com/complaints/websitecomplaints.aspx

For MCX: https://www.mcxindia.com/Investor-Services

Please quote your Service

Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal / Depository Portal.

URJA INVESTMENT PRIVATE LIMITED
Corporate Office: No-4, 2nd Floor, Back Side, Park End, Vikas Marg, Preet Vihar, New Delhi-110092
Registered Office: 1002 ,10th Floor, Sri Krishna Complex, New Link Road, Andheri-west, Mumbai - Maharashtra, 400053 CIN-U65990MH 1989PTC050564 I **Landline:** - 011-65296600, **Mobile:** +91-9891109109
Email: info@urjaglobalinvestment.comIWebsite:www.urjaglobalinvestment.com